

## SOPHISTICARS TERMS AND CONDITIONS

- Underage drinking will not be allowed at any time, and proof of age may be requested.
- We will not carry more passengers than our insurance cover allows.
- **Smoking or Illegal drugs** in the vehicle is **not permitted**.
- We will not allow any person/persons to hang or shout abuse out of the vehicle or windows.
- We cannot be held responsible for any personal items in our cars during or after your hire.
- Any extra requests or alterations to the booking (i.e. additional pickup points, change of venue, causing extra mileage or time) not made at the time of the booking / confirmation cannot necessarily be entertained, although every effort will be made to meet these requirements.
- The Company or it's representative (e.g. chauffeur), reserves the right to refuse entry to the vehicle to any person / persons they deem unfit for whatsoever reason and can refuse to continue the journey if any person / persons behave in a manner which may be detrimental to other persons or to the vehicle and it's contents. In this event no refund will be given.
- The **Hirer** shall be fully responsible and liable for any damage caused both inside and outside the vehicle/s by The Hirer or any member of his / her party, or by incitement to any third party however caused. The hirer will be liable for all costs of the repair; the location of the repair will be at the discretion of Sophisticars.
- Any breakage or damage to the vehicle will be charged to the **Hirer** (person who placed the booking).
- The **Hirer** is liable for all glassware breakages at a replacement cost of £10.00 per glass and £30 per decanter.
- The **hirer** will be charged the sum of £150.00 for valeting if the hirer or a member of the party vomits or spills food/drink in or on the vehicle.
- In the event of cancellation, any deposit paid will be forfeited.
- Your car will arrive at the appointed time unless we are unable to do so due to circumstances beyond our control.
- If the car should breakdown during your journey the chauffeur will obtain car/cars from the nearest location, so your journey can continue on to your destination.
- Every effort will be made to get you to your destination on time but we cannot be held responsible for traffic jams, road works or bad weather conditions.
- No responsibility will be accepted for missed connections and / or functions, how so ever caused.

- Any costs incurred during the hire will be settled in full with the chauffeur before the end of the booking.
- By signing and returning the Booking Confirmation Form the **Hirer** has entered into a binding contract with The Company.
- The Company's discretion shall be decided by the Owners of Sophisticars at all times and their decisions will be fully binding in all matters.